



Account Application

**Automotive Customizers
1700 NW 22 Ct Unit 2
Pompano Beach, FL 33069
Phone 954-971-3510
Fax 954-971-3770**

To setup an account:

- 1. Complete the application found on page 2.**
- 2. Send a copy of your Resale Certificate and Business License.**

When placing Order:

- 1. Request pricing via fax or phone.**
- 2. Orders can be placed online, via email, by fax, or over the phone.**

***Note : All orders must be prepaid before it ships out. We will need a Business license and also Contact person who will be dealing with us directly.**



Account Application
pg. # 2

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Contact Name **Title**

Authorized Users

Address

City **State** **Zip Code**

Country

Phone

Type of Business **Sole Proprietorship** **Partnership** **Corporation**

Payment Method **Company Check** **Credit Card** **Open Account**

Business References

Name

Address

City **State** **Zip Code**

Country

Name

Address

City **State** **Zip Code**

Country

Name

Address

City **State** **Zip Code**

Country

I hereby authorize release of the above trade references to Automotive Customizers

Print Name

Signature

Date



Account Application

pg. # 3

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Shipping: All orders are shipped as soon as possible. Due to the large volume of products available, not all items are in stock. Out of stock and back order items ship as soon as they are available. Most orders are shipped via UPS ground. We do ship via USPS to those in the Military or when more economical to you. Larger items will be shipped via truck freight and additional shipping charges may apply. Air shipping is available for an additional charge.

Damaged Shipments: If you receive a package that is damaged, you must report this to Automotive Customizers immediately. Keep all packing materials. If possible, note to driver at the time of delivery that the package is damaged but do NOT refuse shipment. Carefully inspect all packages upon delivery.

All damaged packages must be reported to Automotive Customizers within 7 business days . Damages not reported in this time become the customer's responsibility.

Returns: All returns must have prior authorization . *Anything returned without authorization will be refused and no credit given.* We do not refund shipping on returned merchandise. No packages shipped COD will be accepted under any circumstances. You must inspect all merchandise upon receipt for damage or incorrect parts and notify Automotive Customizers within 7 business days. Return authorization may be given for merchandise after 10 days at Automotive Customizers' discretion. **NO returns are accepted after 30 days. Electrical parts, custom made parts, and special order items can not be returned.**

Restocking Fees: A restocking fee of 20% will apply to merchandise returned for any reason other than damaged or wrong merchandise sent. *We do not accept used merchandise under any circumstances. NO refund will be given for parts that have been installed or products returned with missing parts.* Please check packages upon receipt to make sure all parts are there.

Questions on Products: Carefully read through all installation instructions prior to installation. If you are not sure that you received the proper parts, please contact Automotive Customizers prior to installation. You must contact our office within 7 business days with issues of damaged packages or incorrect parts. We offer full customer support and are happy to assist you in the installation process should questions arise. **Automotive Customizers is NOT responsible for parts that are installed improperly or not used for the applications intended. If you have any questions, call prior to installation.**

Cancellations: Should you decide to cancel your order, you must contact Automotive Customizers' Credit Department. **A cancellation fee will apply** . Any orders cancelled after shipping are considered returns and you must receive an R A# prior to returning. We are not responsible for shipping charges on returned items. If you refuse a package, shipping charges will be billed to you for the return shipping and appropriate restocking fees applied.

Warranty Information- Automotive Customizers does not offer warranty beyond that of the manufacturer. If you need warranty service on any products not manufactured by Automotive Customizers, please contact the manufacturer directly. If you need warranty service on those products manufactured by Automotive Customizers, please contact us immediately. You must keep a copy of your sales receipt for all products. Warranties will not be honored without your sales receipt.